

TICKET REFUND POLICY 2026 UEFA YOUTH LEAGUE™ FINAL TOURNAMENT

The following terms govern the procedure for obtaining refunds in relation to Tickets for the matches of the 2026 UEFA Youth League™ Final Tournament to be held at the Stade de La Tuilière in Lausanne. Capitalised terms shall have the meaning as defined in the Ticketing Terms and Conditions available at <https://www.lausanne-sport.ch/uefayouthleague> or such other URL as advised by UEFA Parties.

In accordance with the Ticketing Terms and Conditions, the purchase of Ticket(s) constitutes a firm and non-revocable agreement to purchase and pay for such Ticket(s). Save as set out below, Tickets cannot be cancelled by the Buyer for any reason whatsoever (including where the Buyer or their Guest(s) is unable, or opts not, to attend the Match(es)), and any refund request in such circumstances will be automatically rejected. Refunds in relation to Tickets shall only be made in the circumstances, and in the manner, described below.

For the purposes of this refund policy, “**Force Majeure**” means any event affecting the Match(es) and/or the Stadium arising from or attributable to acts, events, omissions or accidents which are beyond the reasonable control of UEFA Parties, LS VAUD FOOT SA and/or the Stadium Owner including, without limitation, any strike or labour disturbance, fire, abnormally inclement climate conditions, flood, lightning, storm, explosion, earthquake, subsidence, structural damage, epidemic, pandemic or other natural physical disaster, riot, disease, civil commotion or armed conflict, war or (actual, anticipated or threatened) terrorist action.

Rescheduling of the Match(es)

For the purposes of this refund policy, a Match is “*rescheduled*” if the Match does not, for any reason, ‘kick-off’ on the originally scheduled date and is instead rescheduled by UEFA to a later or prior date.

In the event of the rescheduling of the Match for any reason:

- a) If LS VAUD FOOT SA notifies the Buyer that their Ticket(s) is not valid for the rescheduled Match, UEFA Parties and LS VAUD FOOT SA shall not have any liability to the Buyer but LS VAUD FOOT SA shall issue the Buyer with a refund of an amount equal to the face value of the Ticket(s).
- b) If LS VAUD FOOT SA notifies the Buyer that their Ticket(s) is valid for the rescheduled Match then, the Buyer shall be entitled to: (i) use the Ticket(s) to attend the Match on the rescheduled date and/or time; or (ii) cancel their Ticket(s) and, within the reasonable period of time set and announced by LS VAUD FOOT SA, request a refund equal to the amount of the face value of the Ticket(s) if the Buyer is unable, or opts not, to attend the rearranged playing of the Match

For the purposes of this refund policy, a Match that does not, for any reason, ‘kick-off’ at the originally arranged time but which nevertheless still ‘kicks-off’ on the originally arranged date shall not be considered to be a “rescheduled” Match.

Cancellation of the Match

For the purposes of this refund policy, a Match is “*cancelled*” if the Match does not, for any reason following the determination of UEFA and/or the relevant state and/or local authorities, ‘kick-off’ on the scheduled date and is not re-scheduled by UEFA to another date.

If the Match is cancelled, the Buyer shall be entitled to a refund of an amount equal to the face value of the Ticket(s).

Abandonment of the Match after kick-off

For the purposes of this refund policy, a Match is “*abandoned*” if the Match ‘kicks-off’ on the scheduled date but the relevant Match is not, for any reason, completed.

If the Match is abandoned and is rescheduled by UEFA to another date, the following shall apply:

- a) If LS VAUD FOOT SA notifies the Buyer that their Ticket(s) is not valid for the rescheduled Match, UEFA Parties and LS VAUD FOOT SA shall not have any liability to the Buyer but LS VAUD FOOT SA shall issue the Buyer with a refund in accordance with the following:
 - i. Where the decision for the abandonment was made for any reason of Force Majeure, the refund shall be a pro-rata amount of the face value of the Ticket which is equivalent to the period of time of the Match which was not played as a result of the abandonment; or
 - ii. Where the decision for the abandonment was made for any reason other than Force Majeure, the refund shall be an amount equal to the face value of the Ticket(s).
- b) If LS VAUD FOOT SA notifies the Buyer that their Ticket(s) is valid for the rescheduled Match then, the Buyer shall be entitled to: (i) use the Ticket(s) to attend the Match at the rescheduled date and/or time; or (ii) cancel their Ticket(s) and, within the reasonable period of time set and announced by LS VAUD FOOT SA, request a refund in accordance with the following if the Buyer is unable, or opts not, to attend the rearranged playing of the Match:
 - i. Where the decision for the abandonment was made for any reason of Force Majeure, the refund shall be a pro-rata amount of the face value of the Ticket which is equivalent to the period of time of the Match which was not played as a result of the abandonment; or
 - ii. Where the decision for the abandonment was made for any reason other than Force Majeure, the refund shall be an amount equal to the face value of the Ticket(s).

If the Match is abandoned and it is not rescheduled by UEFA, the Buyer shall be entitled to request a refund in accordance with the following:

- a) Where the decision for the abandonment was made for any reason of Force Majeure, the refund shall be a pro-rata amount of the face value of the Ticket which is equivalent to the period of time of the Match which was not played as a result of the abandonment; or
- b) Where the decision for the abandonment was made for any reason other than Force Majeure, the refund shall be an amount equal to the face value of the Ticket.

Change of Venue

For the purposes of this refund policy, a “*change of venue*” shall occur if the Match is, for any reason, rescheduled by UEFA to take place in an alternative stadium compared to the scheduled venue at the time of purchase of the Ticket.

In the event of a change of venue:

- (a) If LS VAUD FOOT SA notifies the Buyer that their Ticket(s) is not valid for the rescheduled venue for the Match (e.g. due to limitations of the replacement stadium), UEFA Parties and LS VAUD FOOT SA shall not have any liability to the Buyer but LS VAUD FOOT SA shall (via the Ticket Agent) issue the Buyer with a refund of an amount equal to the face value of the Ticket(s).
- (b) If LS VAUD FOOT SA notifies the Buyer that their Ticket(s) is valid for the rescheduled venue for the Match then, the Buyer shall be entitled to: (i) use the Ticket(s) to attend the Match at the rescheduled venue; or (ii) cancel their Ticket(s) and, within the reasonable period of time set and announced by LS VAUD FOOT SA, request a refund equal to the amount of the face

value of the Ticket(s) if the Buyer is unable, or opts not, to attend the rearranged playing of the Match.

Reduction of Stadium Capacity

For the purposes of this refund policy, a “*reduction of Stadium capacity*” shall occur if the Stadium capacity is (i) in accordance with the laws of the country or city/district etc. in which the Match is to take place or (ii) following the determination of UEFA and/or the relevant government and/or local authorities, reduced after the sales of Tickets have taken place.

If LS VAUD FOOT SA notifies the Buyer that their Ticket(s) is not valid following a reduction of Stadium capacity, UEFA Parties, LS VAUD FOOT SA and the Stadium Owner shall not have any liability to the Buyer but LS VAUD FOOT SA shall issue the Buyer with a refund of an amount equal to the face value of the Ticket(s).

Match is played behind closed doors

For the purposes of this refund policy, a “*Match is played behind closed doors*” if spectators are not permitted to attend the Match (i) in accordance with the laws of the country or city/district etc. in which the Match is to take place or (ii) following the determination of UEFA and/or the relevant state and/or local authorities, after the sales of Tickets have taken place.

If LS VAUD FOOT SA notifies the Buyer that their Ticket(s) is not valid due to the Match being played behind closed doors, UEFA Parties, LS VAUD FOOT SA and the Stadium Owner shall not have any liability to the Buyer but LS VAUD FOOT SA shall issue the Buyer with a refund of an amount equal to the face value of the Ticket(s).

Stadium entry for rearranged Matches

If, in the circumstances described above, Tickets are valid for re-scheduled Matches, entry to the Stadium for that Match shall only be permitted on presentation by the Ticket Holder of the relevant Ticket and shall be subject to compliance with any other arrangements announced by UEFA Parties or LS VAUD FOOT SA at the time.

Refund Procedures

If any of the above circumstances apply then LS VAUD FOOT SA will announce: (i) the details of to whom and where refund applications should be sent; and (ii) any special instructions concerning refund applications and deadlines.

Requests for a refund under this Refund Policy can only be made by the Buyer. Any request for a refund submitted by a third party will not be processed.

The Ticket(s) must be included with the refund application and refunds shall only be made to the Buyer.

Please allow at least 30 days for refunds to be processed.

In each of the above circumstances, UEFA Parties, LS VAUD FOOT SA and the Stadium Owner shall not be liable for any amounts in excess of the face value of the Ticket including, for example, but without limitation, any accommodation/hotel, travel and/or other expenses.

Refunds will not be provided for any other circumstances not described in this policy (including, without limitation, where a Ticket Holder is ejected from the Stadium).